



## Goods Return Form

Dear customer,

in the event that you are not satisfied with the item delivered, you can return the goods within 14 days of receipt. For quick processing, please be sure to fill out this return form and enclose it.

**Attention: Please, consider that:**

Return shipments of products are done at the cost and the risk of the purchaser. The returning goods must reach to us in perfect condition, any transport damage etc. during the return transportation is your responsibility. We can only accept items in the original packaging that are undamaged and in a resalable condition! Modified packaging or articles will NOT be refunded, free deliveries to us will NOT be accepted!

**Return address:**

Hausfabrik  
Breitenfurterstrasse 360-368/3/R6  
1230 Wien  
Austria

**Please only send returned goods to the address above in Wien!**

Customer number	CUS
Invoice reference	ORD
Name	
First name	
Address	
Postcode, town	

For your return, we create a credit note with the same payment method that you used for the purchase. If you paid by instant bank transfer, we will need your account details for the reverse transfer:

Bank	
IBAN	
BIC	

HAUSFABRIK  
Eine Marke der SBSH Sofortbad Sanitär- und Heizungshandels  
2345 Brunn am Gebirge, Rennweg 87  
Tel.: +43 1 6883617-99  
E-Mail: [office@hausfabrik.at](mailto:office@hausfabrik.at)  
Web: [www.hausfabrik.at](http://www.hausfabrik.at)

Product	Quantity	Reason for return

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